



Curriculum Vitae

Richard Marco Reijmers

- Product Owner | Agile Leader
- Date of Birth: 1979-01-22
- Place of Birth: Amsterdam

Experience

2021 | Robidus | Product Owner

- Leading the Connectivity development team using vision and content.
 - Increasing sprint predictability with 39%.
 - Refining work for multiple future sprints.
 - Creating clear correlation between roadmap en current/future sprints on the backlog.
 - Setting up and facilitating Product Owner Guild sessions.
 - Setting up and facilitating Scrum of Scrums sessions.
 - Getting 2 business cases accepted by the business within 3 months.

2021 | BAKSTR | Co-Founder

- Helping with starting a new business/pâtisserie located at a busy retail area in Heemstede.
 - Creating and presenting the business-case to investors.
 - Developing the business from concept to reality.
 - Directing the marketing, PR and sales initiatives.
 - Directing the HR needs of the start-up business.

2018 - 2021 | Leaseweb | Product Owner

- Leading the Customer Portal team as Product Owner and the Product Owners of the in the Customer Portal integrated products.
 - Launched a full re-design of the Customer Portal.
 - Redesigning the Customer Portal's user-experience together with web designers and UX-professionals.
 - Implementing the new design by leading all Product Engineering teams to achieve the same goal.
 - Coordinate the new release together with all Product Engineering teams.
 - Implemented new integrations for all Leaseweb entities between the Customer Portal, public-facing API's and SAP as the new back-end.
 - Collaborating with the Scrum Masters to improve the processes used to accelerate the development team's velocity.

2016 - 2018 | Leaseweb | Ops Engineer & Scrum Master

- Servant leadership as Scrum Master to a DevOps team in the CDN-department, reporting directly to the Managing Director.
 - Implementing the Scrum framework within a newly composed team.
- Maintenance and development with Ansible in a DevOps team for the:
 - CDN-platform consisting of 600 servers globally including own AS/BGP on Juniper core routers
 - Object Storage platform.
 - GeoDNS platform

2013 - 2016 | Denit Hosting Solutions | Linux Administrator

- Deliveries and migrations of several high-available Linux environments.
- Pro-active management of customer's mission critical environments for which a managed hosting contract was taken.
- Developing automation and Puppet modules to improve deliveries' success rate.
- Maintaining vSphere/vCloud templates used in deployments.
- Engineer on Duty.
- Setting up a documentation platform to define, implement and document uniform processes.

- Setting up PoCs for several Back-up/DR solutions.

2009 - 2013 | Occhio Webdevelopment | Webdeveloper, System Engineer

- Plesk 8, 9 & 10 (Linux) upgrades & migrations. Implementation of the DTAP street. Implementation of IPv6 on the productie servers.
- Engineer on Duty.
- Management of the dozen virtualized Linux servers
- Physical moving of the Occhio HQ to a new location including the set-up of the new office network with Dual WAN. Virtualisation of testsystems and several internal servers.
- Developing several websites for customers (Front-end)

2000 - 2009 | Several restaurants globally | Waiting, Management, Maitre d'hôtel

- Several positions ranging from waiting, bar, barista to running an [own successful restaurant](#) with a good friend.

Education and other competencies

2019	Management Development Training	feedbackconsulting.nl Amsterdam NL
2019	Management Development Training	cae.com Hoofddorp NL
2016	Professional Scrum Master Training (PSM I)	Nieuwegein NL
2003	Network+ Module 4 - TCP/IP Fundamentals	York UK
2000 - 2002	Certificate I - IV in Hospitality (F&B / Supervision)	Melbourne AU

Languages

Nederlands: 100%	Engels: 95%	Bahasa Indonesia: 50%
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